



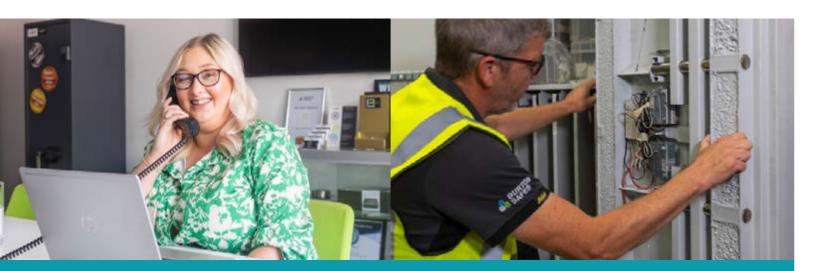
Reactive Safe Engineer and Locksmith Service

Burton Security believe in offering exceptional service

Our business is built on delivering it!

Every customer has individual service needs; the internal service team design and deliver bespoke service packages to suit your individual requirements for both safe and locksmith engineering, all of which is supported by a dedicated Account Manager.

The service team is available 24/7 - 365 days a year. Skilled and experienced engineers are located across the UK and ROI, delivering market leading response and first time fix rates - providing you with reduced downtime and cost reductions.



Burton Security service agreements cover all types of safe and lock, some of the features include;

- Supply and installation of physical security products
- Emergency reactive response
- Emergency safe and door opening
- Lock upgrades and re-programming
- Preventative maintenance
- Safe removal and disposal
- · Cover for all brands of locks and safe

- Dedicated Account Manager
- A single point of contact for all issues
- Free access to our in house technical help desk
- Average response times of under 3 hours
- Average time on site of less than 1 hour
- Average first time fix rate of 97%
- European cover also available

DELIVERY AND INSTALLATION SERVICES

Weekday Deliveries

Next Day*
Next Day by Noon*
Next Day by 10:30am (less than 70kg)*
Evening 6pm-9pm

Delivery and Position (Weekdays)

Next Day* AM/PM Slot 2 Hour Window

Weekday Installations

Express (2-3 days) Pre-9am AM/PM Slot Evening

Weekend Installations

Saturday Sunday Our standard delivery is a 2-3 day service and we have a range of delivery and installation options to upgrade your order and suit your needs.

Weekend Deliveries

Saturday
Saturday by Noon (less than 30kg)
Saturday by 10:30am (less than 30kg)
Sunday (less than 30kg)
Sunday by Noon (less than 30kg)

Highlands & Islands Deliveries

Republic of Ireland Deliveries

*order by 2pm the preceding day

Installation Special Services

Highlands and Islands Unmarked Vehicle Service 1st Floor/Basement via Stairs* 2nd Floor/Basement via Stairs* Hiab, Crane or Specialist Vehicle*

*Site Survey Dependent

BESPOKE SECURITY SOLUTIONS



Contact our commercial team

+44 (0) 1484 663388 enquiries@burtonsecurity.com

Although Burton Security offers an extensive range of tested and certified safes, vaults and physical security products, our R&D and engineering



side of the business have the capability to provide made to measure bespoke security solutions to meet the most demanding of projects.

All strongrooms certified to EN1143 must have a certified lock that reflects the grade of the solution

- Strongrooms certified to EN1143-1 Grade XI and XII must have 3 locks certified to Class C or 2 locks certified to Class D
- Strongrooms certified to EN1143-1 Grade XIII must have 2 locks certified to Class D

The standards below can be found in our Sure Defence ranges:

LPS1175 - This is an independent standard published by BRE. It can be applied to products used to form all layers of physical security, including the perimeter (e.g. fences and gates), building fabric (e.g. doors, windows, shutters and walling), enclosures and cabinets. Issue 8 defines eight levels of threat (A to H) and six levels of delay (1, 3, 5, 10, 15 and 20 minutes).

EN1627 - This is a European burglary attack test standard for security doors. There are 6 security levels from RC1 - RC6

EN1063 - This is a bullet resistance test for glass. There are 7 levels from BR1 - BR7

EN1522 - This is a bullet resistance test for doors and systems. There are 7 levels from FB1 - FB7. All parts of the door are tested, including door furniture, frames and joints









LPCB EXPLAINED





LPCB certification is recognised by insurers, consultants, architects and risk managers across the globe.

Products that are tested to LPCB standards can reduce liability for our customers because of the demonstrated due diligence that having a product certified provides.

Products are rigorously assessed in order to achieve certification. Testing and evaluation makes up an early part of the process, followed by auditing the factory production to ensure high standards are maintained.

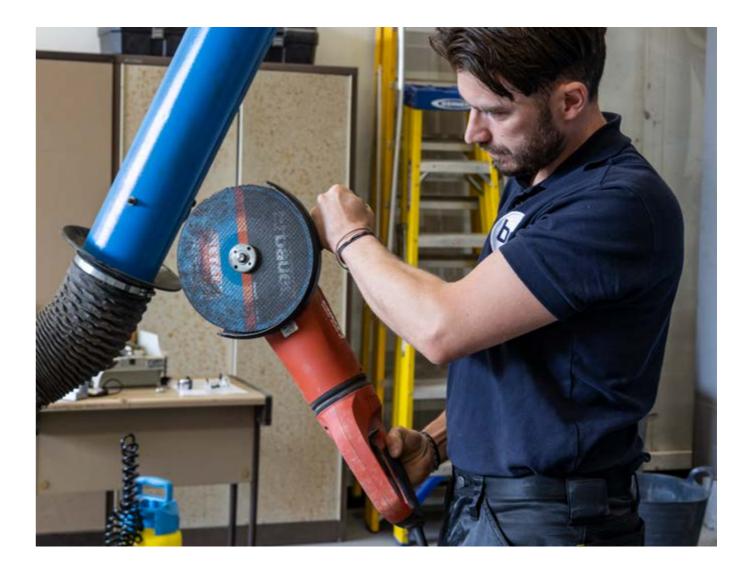
Once the product is successfully certified, it is then listed on RedBookLive. It is here that our products are seen by specifiers to verify the status of our tested products.

Once a product has been certified, continuous audits are carried out to ensure that certification is maintained.



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IF IT MATTERS TO YOU, SECURE IT WITH US...







